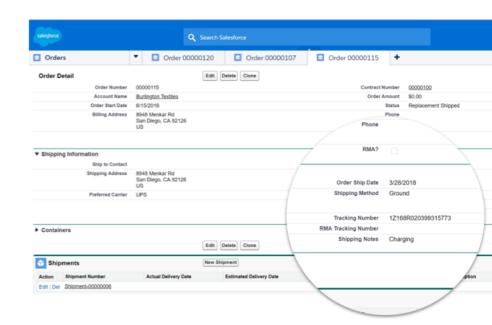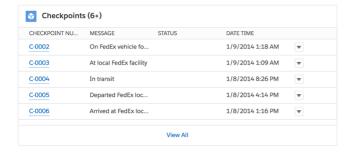# Zenkraft for
Transport & Logistics

Book Shipments & Returns in Salesforce

One-click generate shipping labels and track shipments from any object in Salesforce. Perfect for tracking:

- **Return Shipments** - works great with Cases in Service Cloud.
- **Repair** - Create outbound and return shipping labels at the same time.
- **Replacements** - in field e.g. with Field Service Lightning.
- **Recalls** - manage recalls by creating up 1,000 shipments in bulk.

Shipment Tracking in Real-time

Tracking data updates automatically every hour. Checkpoint data is added to Salesforce. This means you can write workflow off this data e.g. tracking emails or email customers with failed deliveries.
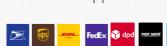
About Zenkraft

- 25,000+ Happy Users
- 200+ 5* Reviews on AppX
- Globally certified with carriers

Logistics Clients Include

DHL   **LASERSHIP** LAST MILE SOLUTIONS

40+ carriers supported

USPS   UPS   DHL   FedEx   dpd   POST HASTE   STAR TRACK

360-Degree Visibility

During holiday season, research shows 70-80% of customer services enquiries are "Where is my order" enquiries. Many more are for product returns, replacements or delivery reschedules. These inqueries can be automated with the Zenkraft chat bot.

Next Steps

Schedule Demo:
zenkraft.com/schedule

sales@zenkraft.com

zenkraft